



Northside Pet Resort

New Client Information

Date In:

Date Out:

Pet/s Name/s

Breed of Pet/s

Sex of Pet? (Please Circle)

Male

Female

(Please Circle) Desexed

Not Desexed

Date In Season _____

Client's First Name

Surname

Mobile No

Land Line No

Address:

Suburb

Postcode

Email Address

Vet's Name

Vets Number

Date of next Vaccination

Pet's Primary Colour's

Secondary Colour

Pet's Date of Birth

Medication's

Special Diet

Emergency Contact Name/Number

Dog's Temperament with other Dog's

How did you hear about us?

NORTHSIDE PET RESORT

557 Burpengary Road, Narangba Q 4504

Ph: 07 3888 1200

northsidepetresort@hotmail.com

NORTHSIDE PET RESORT BOARDING CONTRACT

TERMS & CONDITIONS

General Admission Policy

- The owner warrants that any known health and behavioural issues concerning the dog/cat have been fully disclosed prior to commencement of boarding, and that except as so disclosed the dog/cat is sound and healthy.
- Northside Pet Resort reserves the right to refuse entry to any animal without being required to give explanation.
- Aggressive animals will not be tolerated and we will require any animal that demonstrates aggressive behaviour to be removed immediately and will contact the owner or emergency contact to arrange this.
- All dogs to have a collar.
- All dogs present for boarding must be clean.
- Any pet boarding at Northside Pet Resort may be photographed and photographs used for display and advertising purposes.

Pick up and Collection

- For your pets safety, all animals must remain on a leash or in a carrier whilst entering or exiting the premises.
- Pets must be dropped off and picked up during advertised operating hours. Arrangements may be made for out of hours, but will incur a fee.
- If the dog/cat is not collected within 14 days of the nominated date of departure, and there is no communication from the owner to make suitable arrangements, the animal/s shall be deemed abandoned and will be rehomed or disposed of at Northside Pet Resorts discretion.
- Boarding fees will be charged for each additional day the dog/cat remains on the premises. Owners written consent is required if another party is to collect animals on departure.

Payment

- The owner agrees to pay at or prior to collection of dog/cat all costs and charges incurred during and relating to the dog/cats stay at Northside Pet Resort. This includes boarding fees, veterinary expenses, special services as requested and any other charges incurred.
- The owner agrees to pay the rate for boarding in effect on the date of admission, as per price list in our office. Rates are subject to change without notice.
- Boarding rates are charged for each calendar day regardless of time of admission or departure.
- The fully booked period will be charged during **peak periods** regardless of early departure

Veterinary Treatment

Should your dog/cat in the opinion of Northside Pet Resort require veterinary treatment while in our care, all such treatment will be at the owner's expense. Northside Pet Resort will make reasonable attempts to contact owner and nominated emergency contact prior to seeking treatment except in case of emergency. If the owner cannot be contacted all decisions regarding treatment will be at the discretion of the veterinary surgeon. Transport for treatment will be charged at current rates on display in our office.

Vaccination and Parasite Control

- All animals are to be minimum 4 months old and fully vaccinated. (C5 for dogs and F3 or higher for cats.) Previously unvaccinated animals must have vaccinations completed minimum 10 days prior to arrival.
- Animals must be free of internal parasites and fleas. Any affected animals will be treated by Northside Pet Resort and a charge added to the owners account.
- For added protection we advise the use of flea and tick prevention

Responsibility Warranty and Indemnity

- Under no circumstances will Northside Pet Resort or any of its agents or employees be held responsible for tick paralysis, canine cough, cat flu, injury, sickness, death, loss or damages of any kind whatsoever that may occur to any animal while in the care of, or being transported by Northside Pet Resort, its employees or agents.
- I understand that it is policy of Northside Pet Resort to exercise animals within common areas.
- I acknowledge that signing this contract creates a lien over the dog/cat(s) in favour of Northside Pet Resort, which lien shall continue to exist whilst ever monies are owing to the operator

I understand that while every care will be given to my animal(s), they are boarded entirely at my own risk.

I understand that this agreement shall remain in place and cover any and all animals I board at Northside Pet Resort until this agreement is rescinded in favour of a newer agreement.

I acknowledge that I have read, understood and agree to all of the conditions and terms of boarding stated in this agreement.

Name _____ Signature _____ Date _____

DOG/CAT NAME.....

Do you have pet insurance YES / NO